

KCS International Inc./Cruisers Yachts

Oconto WI

Cruisers Yachts, a world-class manufacturer of mid-size luxury pleasure yachts is seeking a versatile IT Manager with solid generalist skills. Due to a recent retirement, this position is now open. Located in Oconto, WI, Cruisers Yachts is centrally located 25 minutes Northeast of Green Bay with easy access from Highways 41/141.

We are privately owned and operated by a seasoned executive team with a great track record of success and financial stability. This critical position reports direct to the Chief Financial Officer of the company.

Our IT Manager is truly a “Jack of all Trades” providing support to the organization as a department of ONE. You would be responsible for all of IT including site-related networking, database, hardware and software support, remote monitoring and directing all software implementations. This responsibility includes ensuring the continuity of all business services (email, phone system, servers, VPN, ERP etc.) for the organization, as well as the functionality of all operating systems.

Duties and Responsibilities:

- Maintain the integrity and continual operation of the computer system.
- Make recommendations for hardware and software acquisitions and is responsible for the ordering, inventorying and disposal these assets.
- Train users and help them find hardware and software solutions to problems.
- Manage voice communication needs.
- Write programs and create queries for ad-hoc reporting.
- Identify information technology project resource requirements.
- Implement security measures for data and information systems.
- Update, maintain, review and test system backup and recovery plan.
- Build PC's and install computer hardware and software.
- Maintain computer networks, servers and user access.
- Analyze business requirements and recommend changes to improve computer or information systems.
- Develop and implement all IT policies and procedures, including those for architecture, security, disaster recovery, standards, purchasing and service.
- Monitor computer hardware and software performance and develop a plan for system capacity, maintenance and upgrades.
- Develop and manage the IT budget.
- Negotiate hardware and software maintenance agreements (contracts) with vendors.
- Troubleshoot issues with computer applications or systems and resolve all computer network and software problems.

- Develop and maintain partnership with our IT vendors for contracted services and to ensure smooth upgrades of hardware and software.

Technical Skills Required:

- Must be proficient working with all types of operating systems including Windows.
- Experience or familiarity with the AS/400 and related operating systems.
- Strong knowledge of server administration.
- Ability to program in RPG3.
- Proficient working with the office applications and communications systems.
- Expertise in enterprise resource planning (ERP) systems. Infor ERPLX experience preferred.
- Experienced in managing information systems projects

Key Skills Required:

- Hands-on problem solver.
- Strong interpersonal skills with an ability to communicate effectively, calmly and patiently with all employees at varying levels of IT skill.
- Self-Motivated – ability to work to resolve an issue with little direction.
- Continuous improvement mindset – always looking for ways to improve processes.
- Highly organized and the ability to multi-task.

Educational Qualifications Required:

- Bachelor's degree on Information Technology Management or related field and a minimum of 10 years of relevant experience.

We offer a competitive wage and benefits package including 401K, health, dental, vision, short and long-term disability, paid holidays, paid vacation and paid sick time.

To apply, email cover letter, resume and salary requirements to: mpigeon@kcsintl.com